

Modem Router CITYCable Configuration Instruction

This instruction is used for configuring City Cable Standard Router if the end-user accidentally reset the device. You should have your internet connection once you have successfully configured the router by following this instruction. Please contact us if the internet connection still not be restored after the configuration.

This instruction only used for the VDSL connection (connect via telephone line from the wall socket). If you are not using VDSL connection, stop here.

Required equipment & info:

- City Cable Modem Router
- Smart Device (smartphone, laptop, desktop, etc.)
- RJ11 Telephone Cable
- Your City Cable Internet Connection details (You can find it from your welcome letter)

Step 1 – Power on your router & Connect to the Wall Socket.

Please make sure your router is powered on. Make sure your router is connected to the right wall socket. If you have an internet connection before, you could use the same wall socket as before.



Figure 2 CityCable Premium Modem Router

Verify that the internet LED turns solid (orange or green) before continuing with the configuration.



Step 2 – Connect your smart device to the router.

- Method 1: Wired

Turn off the Wi-Fi on your computer and connect your computer to the router's LAN port.



- Method 2: Wireless

- Connect your device to the router's Wi-Fi using the SSID (network name) and Wireless Password printed on the label at the bottom of the router.
- Click the network icon of your computer or go to Wi-Fi Settings of your smart device, and then select the SSID to join the network.

Computer		Smart Device
Connections are available		< Settings Wi-Fi
Wireless Network Connection		Wi-Fi
TP-Link_XXXX	OR	CHOOSE A NETWORK
Connect automatically Connect		TP-Link_XXXX 🔒 🗢 🛈
		Other

Step 3 – Access the router's web interface and start the configuration.

3.1 Access the router's web interface.

Enter <u>http://tplinkmodem.net</u> or <u>http://192.168.1.1</u> in the address bar of a web browser. You will be directed to the web interface of the router.

Create an administrator passv	vord
For security purposes, create a local past for login before starting the quick set	ssword up.
New Password:	
	ø
Please enter 1-32 characters using a combination of numbers and symbols.	
Confirm Password:	
	ø
Lette Cot Started	

As it is the first time login, you will need to create a password to log in. Click "Let's Get Started" to the next step.

3.2 Select your Time Zone

O ®
Select your Time Zone
Time Zone: (UTC+10:00) Canberra, Melbourne, Sydney
NEXT

Select the right time zone "(UTC+10:00) Canberra, Melbourne, Sydney".

3.3 Select ISP (Internet Service Provider)

Select the right IPS "Other"

•	Select Internet Service P	rovider (ISP)	Wireless Settings		Summary	TP-Link Cloud Servic
Region and Time Z	one	Internet Setup		Connection Test		
	Select your ISP fro	om the ISP List or select Othe	r if you can't find your	ISP.		
	ISP List:	Other		¥		
					Back Ne	xt

3.4 Set up your Internet Connection

Sel	ect Internet Service Provider (ISP)	Wireless Settings		S	ummary	TP-Link Cloud Service
Region and Time Zone	Interne	t Setup	Connection T	est		
	Enter the Internet connection info	rmation needed or contact your se	vice provider for ass	istance.		
	L2 Interface Type:	VDSL ADSL				
	VLAN:	Enable VLAN ID				
	MER:	Enable				
	Internet Connection Type:	PPPoE	W			
	Username:					
	Password:		ø			
	Confirm Password:		ø			

Select "VDSL" as your L2 Interface Type.

VLAN setting need to be **Disabled**.

MER setting need to be **Disabled**.

Select the correct Internet Connection Type, you can find those details from your welcome letter.

- Dynamic IP: select the "Dynamic IP" for Internet Connection Type and keep the rest as default.
- -PPPoE: select the "PPPoE" for the Internet Connection Type. Then input your Username and Password, keep the rest as default.

Click "Next" to the next step.

3.5 Set up your Wi-Fi

o <u> o</u>	•
Personalize Wireless Settings Personalize your wireless network names	s and passwords.
2.4 GHz:	Enable
Network Name (SSID):	TP-Link_2EB4
	Hide SSID
Password:	48151856

Here is the page of your Wi-Fi setting. You can change your Wi-Fi name and password here.

Click "Next" to the next step.

3.6 Confirm Settings

	,	<u> </u>
n Settings		
	Time Zone:	(UTC+10:00) Canberra, Melbourn e, Sydney
Internet Con	nection Type:	PPPoE
ss Settings:		
	2.4 GHz:	On
	SSID:	TP-Link_2EB4
	Password:	48151856
	n Settings Internet Conr	An Settings Time Zone: Internet Connection Type: SS Settings: 2.4 GHz: SSID: Password:

Confirm all the settings are correct, and then click "Next" to apply all the configurations.

3.7 Finishing Configuration



Click "Finish" to complete the configuration.

If you cannot get an internet connection, please check if your router is connected to the correct wall socket. If not, please try to connect to another wall socket.

If you are still experiencing connectivity issues, you can **Report a Fault** to us for further assistance.