

Friend Referral Special Campaign

1. Campaign Overview

- 1.1. Customers are entitled to a one-month extension of their current promotional offer upon referring a friend who completes a sign-up and begins using City Cable's internet service.
- 1.2. Customers may make an unlimited number of referrals. Each successful referral will extend the discount period accordingly.

2. Eligibility

- 2.1. This campaign is valid only in specific coverage areas. Availability is subject to verification.
- 2.2. This campaign is eligible for referrals with new service address only.
- 2.3. This campaign is valid only under standard full-price billing.
- 2.4. The campaign is valid only if the referred friend successfully activates our internet service.

3. Service suspension or cancellation by us

- 3.1. Your service will be suspended if you failed to pay the amount within the payment terms after we give you notice requiring payment of that amount.
- 3.2. Your service will be cancelled if we did not receive payment or reply from you after we give you notice requiring payment of that amount.
- 3.3. To reconnect the service will incur a Service Reconnection Fee of \$55 and may take up to 2 business days.

4. Service cancellation by you

- 4.1. You are required to give 30 days' notice before the service ended date.
- 4.2. You are required to pay up to the service's end date.

5. Governing Law

5.1. Our Terms and Conditions are governed by the laws of the Commonwealth of Australia and the Laws of the State or Territory of your service.