

Friend Referral Special Campaign

1. Campaign Overview

- 1.1. Customers are eligible for a discount of up to \$10 on their following month's bill when a referred friend completes a sign-up for our internet service.
 - 1.1.1. Eligible plans include NBN 100/40Mbps, NBN 500/50Mbps, NBN 750/50Mbps, NBN 1000/100Mbps, Opticomm 50/20Mbps, Opticomm 100/20Mbps, Opticomm 500/50Mbps, Opticomm 1000/100Mbps and Lynham 100/20Mbps.
- 1.2. Customers may make an unlimited number of referrals. Each successful referral will extend the discount period accordingly.

2. Eligibility

- 2.1. This campaign is valid only in specific coverage areas. Availability is subject to verification.
- 2.2. This campaign is eligible for referrals with new service address only.
- 2.3. This campaign is valid only under standard full-price billing.
- 2.4. The campaign is valid only if the referred friend successfully activates our internet service.

3. Service suspension or cancellation by us

- 3.1. Your service will be suspended if you failed to pay the amount within the payment terms after we give you notice requiring payment of that amount.
- 3.2. Your service will be cancelled if we did not receive payment or reply from you after we give you notice requiring payment of that amount.
- 3.3. To reconnect the service will incur a Service Reconnection Fee of \$55 and may take up to 2 business days.

4. Service cancellation by you

- 4.1. You are required to give 30 days' notice before the service ended date.
- 4.2. You are required to pay up to the service's end date.

5. Governing Law

- 5.1. Our Terms and Conditions are governed by the laws of the Commonwealth of Australia and the Laws of the State or Territory of your service.