

Price Match Campaign

1. Campaign Overview

- 1.1. CityCable offers price matching from eligible providers for new customers who sign up for selected plans.
 - 1.1.1. Customers must provide a valid advertisement, website link, or other reasonable evidence of the competing price.
 - 1.1.2. The competing offer must be available from a pre-approved provider and be accessible to the general public.
 - 1.1.3. All price-match requests are subject to verification of the competitor's advertised price and availability prior to approval.

2. Eligibility

- 2.1. This campaign is valid only in specific coverage areas. Availability is subject to verification.
- 2.2. This campaign is eligible for selected plans with new addresses only.
- 2.3. This campaign applies exclusively to price matching with eligible providers.
- 2.4. If you cancel your service for any reason, the price-match offer will no longer apply. Any future service or reconnection will be charged at the standard advertised price applicable at that time.

3. Service suspension or cancellation by us

- 3.1. Your service will be suspended if you failed to pay the amount within the payment terms after we give you notice requiring payment of that amount.
- 3.2. Your service will be cancelled if we did not receive payment or reply from you after we give you notice requiring payment of that amount.
- 3.3. To reconnect the service will incur a Service Reconnection Fee of \$55 and may take up to 2 business days.

4. Service cancellation by you

- 4.1. You are required to give 30 days' notice before the service ended date.
- 4.2. You are required to pay up to the service's end date.

5. Governing Law

- 5.1. Our Terms and Conditions are governed by the laws of the Commonwealth of Australia and the Laws of the State or Territory of your service.